



Tesla, Inc.
Service Bulletin

Replace Door Check Strap Joint Bolts

SB-24-11-001
March 7, 2024

Classification		Section/Group	Mobile Service	Configuration
Campaign Bulletin		11 - Closures	Can Perform (where permitted)	All
Model	Model Year	Country/Region	Build Location	
Cybertruck	2024	North America	Giga Austin	

The model(s) and model year(s) listed are a general approximation of the affected VIN list. Refer to the VIN/Bulletin Tracker or Customer/Vehicle profile to determine applicability of this bulletin for a particular vehicle.

Campaign Bulletin: This campaign bulletin addresses a non-safety-related condition and provides recommended technical diagnosis and repair procedures. Apply this procedure to the applicable vehicles.

Condition

On some Cybertruck vehicles, the door check strap joint bolts on all four (4) doors may become loose which may result in a clicking noise when opening or closing a door.

Correction

Inspect the door check strap joint bolts on all four (4) doors. If T40 Torx bolts are present, replace the T40 Torx door check strap joint bolts on all four (4) doors with new 13 mm hex bolts and torque to specification.

Correction Description	Correction	Time
Inspect Door Check Strap Joint Bolts; Upgraded Bolts Already Installed	S012411001	0.06
Replace Door Check Strap Joint Bolts At All Doors	S022411001	0.12

Part Number	Description	Quantity
Part Required If Necessary 1623708-00-A	BOLT HH M8X29 109 G1009 B M	4

This part number was current at the time of publication. Use the revisions listed or later, unless otherwise specified in the [Parts Catalog](#).

Procedure

1. Open all the doors and lower all the windows.
2. Inspect the door check strap joint bolt head at each door.
 - If the bolt heads are 13 mm hex (1623708-00-A) (Figure 1), no further action is necessary. Raise all the windows and close all the doors. Use correction code S022411001.
 - If the bolt heads are T40 Torx (1902621-00-A) (Figure 2), continue to the next step.



✓ Figure 1



✗ Figure 2

3. Remove and discard the T40 Torx check strap joint bolts, replace them with 13 mm hex bolts (1623708-00-A) at all doors, and then tighten the new hex bolts to the updated specification (torque 35 Nm).

⚠ CAUTION: This fastener uses an updated torque specification. Do not use the old torque specification that was previously used with the T40 Torx fastener.

⚠ CAUTION: When the check strap is disconnected from the body, the door has the ability to over-swing forward and damage the door and body panels. Replace the check strap bolts one door at a time.

4. Raise all the windows and close all the doors. Use correction code S032411001.

